QiTASC

the magic of E2E testing

We offer an all-in-one test automation solution for end-to-end testing.

It consists of software tools built around intaQt® and automates the whole process of testing and analysis. Additionally, innovative hardware for remote testing and services guarantee reliable operations.

With our experience in the telecommunications industry, we also improve the business of MVNOs.

Challenges for MVNOs

and the QiTASC solution to them

Products and services may have issues, so:

Test your product for any problems

The QiTASC solution: Constant monitoring avoids downtime. Use test automation to test the functionalities of your product and find any issues immediately.

SLAs do not seem correct, so:

Verify the SLA

The QiTASC solution: Find out if the performances such as upload, latency or voice quality are as agreed in the contract.

Customer care requires a great deal of effort, so:

Upgrade customer care with AI

Add an AI chatbot to your customer care team.

Find out more about how QiTASC can support your MVNO business:

www.qitasc.com/industry/mvno

24/7 Testing

Performance and service monitoring for HNOs/MVNOs

Our [test automation framework intaQt®](#) monitors your processes and services 24/7 and presents its analysis on a regular basis. This method of constant monitoring detects any problems and irregularities immediately.
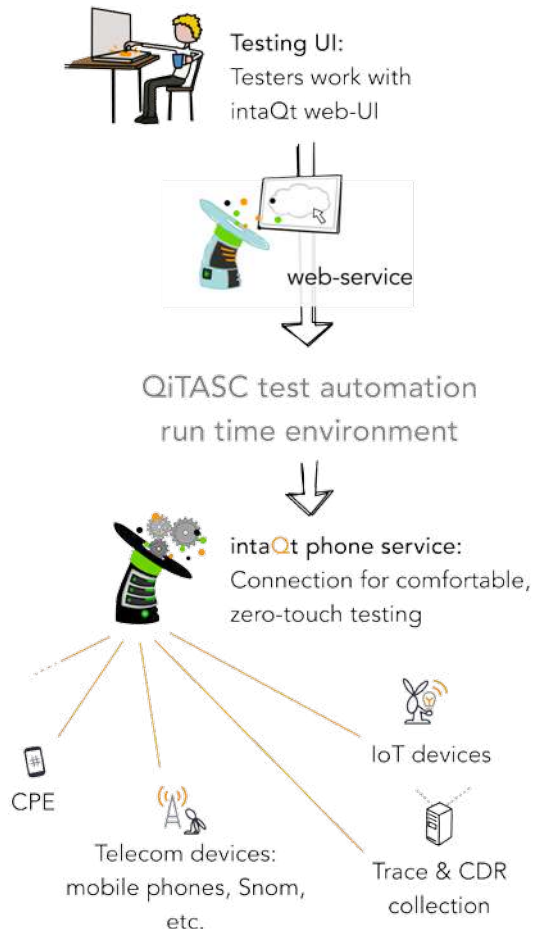
Reduce downtime

Avoid revenue losses from service disruptions.

Improve customer satisfaction

Find any issues before your customers do and fix them immediately. Functional quality improves customer satisfaction and loyalty.

Save costs

Avoid costly emergency repairs and service downtimes by fixing issues before they escalate..

Testing UI: Testers work with intaQt web-UI

web-service

QiTASC test automation run time environment

intaQt phone service: Connection for comfortable, zero-touch testing

CPE

Telecom devices: mobile phones, Snom, etc.

IoT devices

Trace & CDR collection

Verify the SLA

Test the delivered network performance and compare it to your SLA

Test the delivered services against your service level agreements. Verify if registry, upload, download, latency, voice quality and other KPIs are given.

Control data

Measure if the delivered performance conforms to the contract by collecting real numbers. Check the SLA for:

- Voice (2G, 4G, 5G, Wi-Fi, etc.) services
- Data services
- SMS, MMS, USSD services

Compare different performances

Run your tests in different locations and compare the outcome with competitors.

Local independency

Our portable lab in a suitcase (see next page) is location-independent. It includes the devices you need for running performance tests with our automated test software intaQt®.
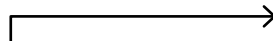
Watch it on YouTube

The portable testing lab in a suitcase by QiTASC

AI for customer care

Reduce expenses on call centre and operational requests

Our chatbot model offers a standardized process to integrate AI to your customer care. The QiTASC service consists of initial training and fine-tuning of your AI model with company information.

Save up to 70%

Save on support activities without sacrificing quality.

AI agent in customer care

Your customers will get answers to recurring questions faster. Your team can focus on complex issues.

More efficient organization

AI can be applied to internal activities.
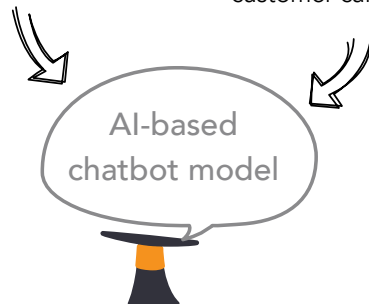
Answers are up-to-date

Continuously improve the responses with real-time data.

Standards
DOCs
FAQs

QiTASC AI service: Initial training & fine-tuning

Constant training: AI chatbot learns from same sources as customer care agents

AI-based chatbot model

Customers & 3rd parties: Use AI chatbot via web, app, sms, ussd, call and feed it with information